

# JOB OPPORTUNITY

## CALIFORNIA TECHNOLOGY AGENCY

### Enterprise Engineering Unit/Network Engineering Branch/Statewide Telecommunications and Network Division System Software Specialist III (Supervisory)/\$6,416 - \$8,187\*

When applying for a Job Opening, you must be sure to submit one **state application per RPA #**. You **must** indicate the RPA # you are applying for on your application; otherwise, your application will not be processed.

The Office of Technology Services (OTech) Engineering Division has an immediate opening for a Systems Software Specialist III (Supervisory) in the Enterprise Engineering Unit. The position will report directly to the Data Processing Manager III of the Network Engineering Section. Under administrative direction, the incumbent is responsible for maintaining production network services, directing the development of new network technologies and services, and providing the Office of Technology Services (OTech) and customer departments' network consulting services. The position is located in Rancho Cordova Prospect Green campus with FREE parking.

#### ***Essential Functions:***

- As an expert project leader for the Enterprise Engineering Unit, use a variety of principles, methods and tools for developing, scheduling, coordinating and managing projects and resources.
- Establish and communicate Information Technology (IT) network project goals and objectives.
- Provide exceptional technical leadership in complex large group customer technical support projects.
- Participate as a team member or project leader on cross-functional projects of the highest complexity and scope, with statewide implications critical to the business success of OTech and our customers.
- Evaluate and plan the development and implementation of technologies such as Distributed Denial of Service attack mitigation, Enterprise wide Quality of Service, Internet Protocol version 6 (IPv6) adoption, and other emerging network services and technologies.
- Analyze information and situations, reason logically and creatively, identify problems, draw valid conclusions, and develop effective solutions.
- Interact with peers, both internal and external to OTech, at the highest technical levels, to design, implement and maintain service offerings of the highest caliber.
- Provide technical advice and assistance to OTech and customer management in support of data center services and customer applications.
- Develop plans to accomplish Unit goals and objectives in accordance with OTech's mission and strategic plan.
- Encourage team building; facilitate cross training; and promote continuous improvement. Use motivation techniques; provide training for employees; and create a positive climate for change.
- Foster methods of creative decision-making and problem solving, and provide continuous feedback to employees.

---

It is the objective of the State of California to achieve a drug-free State work place, any applicant for State employment will be expected to behave in accordance with this objective, because the use of illegal drugs is inconsistent with the law of the State, the rules governing civil service and the special trust placed in public servants.

**Telephone Relay Service for the deaf or hearing impaired: TDD Phone (800) 735-2929; Voice Phone (800) 735-2922**

**THE CALIFORNIA TECHNOLOGY AGENCY IS AN EQUAL OPPORTUNITY EMPLOYER.**

**"Equal employment opportunity to all regardless of sex, race, color, creed, national origin, ancestry, marital status, disability, religious or political affiliation, age or sexual orientation."**

**Work Environment Requirements:**

- Position requires the ability to be contacted by the data center any time, day, or night, and on weekends and holidays.
- Required to carry a blackberry or/and pager with remote access from home.
- Periodic after-hours and weekend work is required.
- Occasional travel is required to perform assigned duties, attend training, and provide customer support.
- Consistent, predictable attendance is required.
- The incumbent must be able to work effectively in a high paced and occasionally stressful environment, in which competing priorities often must be resolved.

**Desirable Qualifications:**

- Knowledge of ITIL.
- Knowledge of State policies and procedures governing procurement and the use of technology.
- Knowledge of information technologies and trends.
- Knowledge of principles and techniques of effective personnel management and supervision.
- Knowledge of project management techniques and methodologies.
- Knowledge of the Agency's Equal Employment Opportunity objectives.
- Knowledge of a manager's role in the Equal Employment Opportunity and the processes available to meet equal employment objectives.
- 
- Ability to communicate and work productively with technical staff, vendors, OTech management, and OTech customers in a professional consulting role.
- Ability to communicate effectively, both orally and in writing.
- Ability to write high quality technical documents.
- Ability to analyze data and situations, reason logically and creatively, identify problems, draw valid conclusions, and develop effective solutions.
- Demonstrate strong team leadership, staff development, interpersonal, problem solving and negotiation skills.
- Ability to work under pressure and insure timely completion of projects.
- Ability to effectively manage the Incident Management process.

**Filing Requirements:**

Failure to submit the following with your application package may result in elimination from the hiring process:

- State Application (STD 678)
- Please indicate RPA number on the state application
- Resume
- Statement of Qualifications

*\*The salary for the above classification may be adjusted to reflect the appropriate pay reduction based on the Bargaining Unit agreement.*

*Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Supervisory)** level, or applicants who have transfer or list eligibility. Training and Development Assignments may be considered. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions.*

**Final File Date: Until Filled**

*Interested applicants must submit a State application to:*

**CALIFORNIA TECHNOLOGY AGENCY  
P. O. Box 1810 – HR Attn: Ann/ RPA 12-354  
Rancho Cordova, CA 95741-1810  
Inquiries: Oksana Atkinson (916)431-5660**